

Testimonials Regarding Medical Metrics' Imaging Core Lab Services and Support for Clinical Trials

The following statements are from clinical trial sponsors, sites, CROs, and others with direct experience working with Medical Metrics. These unsolicited comments from collaborators provide a window into MMI's commitment to delivering timely, high-quality imaging core lab services to the clinical research industry.

“The staff at MMI have been just fantastic, I’m excited that we get to continue the relationship.”

– Clinical Research Manager,
Nonprofit Tissue Allograft Company

“I want to thank you for the great, conscientious work you and your team does for our study. [...] I was able to completely trust in your project management and that allowed me to focus on other projects so that our department continued to run with minimal disruption and actually grow in function. I sincerely appreciate the MMI collaboration.”

– Clinical Affairs Research Associate,
Publicly-Traded Spine Technology Company

“It is a pleasure working with pros.”

– Vice President of Marketing
Publicly-Traded, High-Tech Medical Ceramics Company

“This is just to let you know how happy the site is with the service that Medical Metrics is providing for the study. They told me that MMI is so far the best company they’ve worked with, and they consider the service effective, very reliable, professional and very quick!

So this message is basically to thank all the MMI team on behalf of the site and myself for your amazing work!”

– Sr. Clinical Research Associate
Large, Multinational, Medical Device CRO

“[My boss] and I have said many times that one of the best things to come out of the project was finding your company. You were such a pleasure to work with. I do hope that we can work on future projects together.”

– Clinical Research Coordinator
Diagnostic Medical Device Manufacturer

“Medical Metrics does what they say, when they say they will do it. In this industry, that is shocking.”

– Director of Clinical Affairs,
Manufacturer of Synthetic Cartilage Implants

“I wanted to let you know that our PMA was approved [...]! Medical Metrics was no small part of the success of our approval process. Thank you so much for doing such a great job on managing the images and getting us the analyses in such a timely manner.”

– VP Clinical & Regulatory Affairs,
Mid-Size Osteobiologics Company

“I worked with [Medical Metrics] around six years ago and found them incredibly efficient and easy to work with. More importantly, they are trustworthy.”

– Medical Device Consultant and Site Monitor,
Specialty CRO

“We have enjoyed working with MMI and give you great compliments on your quality of work and responsiveness over the last few years.”

– Clinical Research Manager,
Start-Up Orthopedic Device Manufacturer

“It is always nice to work with your group.”

– Clinical Research Coordinator,
High-Volume Clinical Trial Site and Research Center

“I just thought I would pass on a compliment I received today regarding Medical Metrics. I am at a site, and the CRC couldn't say enough good things about you and the other folks she has interacted with at MMI. She is impressed with your level of responsiveness and willingness to work with them to meet their needs and get things done for [the trial]. Good job!!”

– Sr. Clinical Research Manager,
Global Spinal Device Manufacturer

“We have been favorably impressed with MMI's performance and responsiveness.”

– VP, Worldwide Clinical Research,
Global Orthopedic Device Manufacturer

“The work you presented was impressive. The primary authors of the pilot paper would like to publish with you and any members of your team [...].”

“This is important work and will set a new standard for outcomes assessment and measurement of bony healing after fusion [...].”

– Professor of Surgery and President of a Major Orthopedic Research Society,
Public Research University and Medical School

– Orthopedic Surgeon and Thought-Leader,
Internationally Recognized Teaching and Research Hospital

“Thank you for the diligent and brilliant work.”

– VP, Reproductive Health & Urology,
Large Pharmaceutical Company

“Thanks so much for the quick turnaround. I've never received [subject eligibility] reports that fast before.”

– Site Coordinator,
High-Volume Site Active in Clinical Trials

“I also want to say again how much I appreciate the work that you and others at MMI have done for the study. You have always done everything you said you would do, when you said you would do it (even when we inadvertently made it difficult to do your job). [...]

I will certainly keep MMI in mind if I am working on another study that has a similar need.”

– Clinical and Regulatory Affairs Manager,
Medical Device Start-Up

“You are receiving this email as part of the extended team of consultants that have worked with [us] over the past years, some as many as 8+, and are due my immense gratitude [...] for your assistance in helping us reach our goals. When I look at the list of names (hidden for your privacy here), I see over a dozen names all of whom are experts in your given fields, and more importantly – have become close personal and professional colleagues to myself and to [the company]. Thank you for your contributions to the project. Thank you for your commitment to the project. And thank you for your patience with [the company] (and me!) especially during challenging or pressure-packed phases of the project. It has been a blessing to meet so many experts along this epic journey, and I look forward to a long and fruitful relationship with you all in the future.”

– VP of Clinical, Regulatory & Quality Affairs
Manufacturer of Motion-Preserving Technology for the Spine

“Many thanks to everyone who helped make this [successful outcome] possible, particularly those at MMI who went above and beyond the usual expectations.”

– Director of Clinical & Regulatory Affairs,
Single-Product Orthopedic Device Company

“As you know, I love working with MMI and we are very fortunate to have your team of experts working on our behalf!”

– Director of Clinical Study Operations,
Medical Device Innovator

“I just wanted to let you know that my team and I are just over the moon working w/ [your staff]. They’re amazing at what they do and are very easy to work with! You guys are doing such a great job hiring the right kind of employees!”

– VP of Regulatory and Clinical Affairs
Clinical-Stage Medical Device Company

“I received my binder today. It looks awesome!”

– Sr. Medical Research Manager,
Multinational Medical Research Organization

“I just wanted to let you know that the reviewers (who have used [MMI’s] system for independent reviews previously, as well as part of our group review this past week) had a lot of very positive feedback on the viewer - specifically related to its ease of use and high level of functionality. For the group review, I was the one controlling the image display, and I was also very pleased with the system’s ease-of-use and organization of the images. It’s clear that there was a great amount of thought and effort put into developing the system, and our meeting wouldn’t have been as successful without it!”

– Manager, Clinical Resources,
Multinational Developer of Novel Devices and Biologics

“I just want to take a moment to review the experience we had in the submission of our recently-approved PMA, which included data processed by Medical Metrics. [...] I can honestly say that your group was very easy to work with during the data exchange. [...] Timelines and deliverables were always met or exceeded. Questions were always answered with a smile and an in-depth explanation.

I look forward to working with Medical Metrics in the future.”

– Director, Clinical Research,
Manufacturer of Electrical Bone Growth Stimulator Technology

“MMI DOES ROCK! I have copied [my company President] on this email just so that he too will know how hard you guys have worked to make this upcoming DSMB a productive one for us.”

“[...] ... all spine and ortho companies use MMI. Keep up the great work!!”

– Director of Clinical Affairs,
Single-Product, Spine Device Company

“First, I want to thank you for your complete responsiveness to our activities. It is greatly appreciated. Second, the work that you guys do is timely and first-rate, and I will always consider other projects with you guys in mind first and foremost.”

“Your team always does awesome work for us.”

– Founder & CEO,
Industry Service Provider and Device Innovator

“I wanted to follow-up to thank you for introducing us to [one of your principal musculoskeletal experts]. He did a great job supporting us at the [...] meeting with FDA, and I really enjoyed meeting him. Your support throughout this process has been great.”

– President & CEO
Clinical-Stage Device Company

“The project was a huge success not only for the company, but for me and my team as well. We could not have done it without your team’s commitment and leadership. [If] we have anything that would require your assistance [...] YOU will be the first person I call!”

– Sr. Product Engineer,
Large Surgical Instrument Manufacturer

“Of all the people involved in the project... no one from outside [out company] was more instrumental in its success than you. I cannot adequately express my true appreciation for your tremendous dedication and commitment.”

– VP of Clinical
Publicly-Traded Orthopedic Device Manufacturer

“Thank you so much for following up. I am already very pleased with the support and documentation compared to the previous imaging services providers I have worked with on past projects.”

– Site Coordinator
Experienced Clinical Trial Site

“[...] I wanted to take this opportunity to express my gratitude to all of you and the staff at MMI for your efforts in support of our clinical trial. There’s no question that we wouldn’t be in the position we are today without your help.”

– VP, Client & Regulatory Affairs,
Pivotal-Stage Medical Device Company

“A sincere thanks to you for getting these images processed for us. [...] Your responsiveness and understanding was second to none, very greatly appreciated.

– Clinical Project Assisstant,
Vascular Stent Manufacturer

“Thank you very much for the last deliverable! As scheduled, perfectly on time – you could be a Swiss clock.”

– Clinical Project Lead,
Large, Multinational Biologics and Device Company

“I just have to tell you when I spoke with our attorney over the phone earlier she literally referred to this SOW as “one of the best, most thorough, well written SOWs she’s ever seen come through [our company]”. If only you knew our attorney, you’d be floored by what an IMMENSE compliment this is!! She is not easily impressed!

Thank you again for all your effort making this SOW as easy to “digest” as possible—it really helped a lot. I wish all of our vendors were this good!”

– Clinical Operations Specialist,
Publicly-Traded Drug and Biologics Developer

“We extend our gratitude to [your] team for the excellent work and collaboration with our investigators and members of [our] Specialized Orthopedics team!”

– Manager, Clinical Affairs and Data Management
Multinational, Spine Device and Biologics Manufacturer

“Thank you for your perseverance and professionalism in providing us with the [...] deliverable as promised, despite the incredible obstacles caused by [Hurricane] Harvey. We are grateful to have you as an integral component of our team as we move toward approval of [our product]!”

– Director of Clinical Affairs,
Emerging Medical Technology Company

“Following what we believe to be a very positive outcome at last Friday’s FDA Advisory Panel meeting, I’d like to extend my deepest appreciation to everyone at Medical Metrics for all your hard work and support – not just for the Panel meeting, but throughout the entire trial. [...] Your help and effort throughout this seven-year ordeal have been singularly impressive, and have served us in good stead. On behalf of everyone at [the company], I’d like to express my gratitude to everyone on the MMI team who made it possible for us to get where we are.”

– VP, Client & Regulatory Affairs,
Single-Product, Clinical-Stage, Medical Device Company

“Everything is great with the project and we have been very impressed with everyone’s knowledge and professionalism.”

– Head of Clinical Development,
Biomaterials Product Developer